Mohammed Nouman Shariff

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# SUMMARY

IT Support Specialist with hands-on experience troubleshooting hardware/software, configuring networks, and providing technical assistance in high-pressure environments such as hackathons and placement drives. Skilled in diagnosing system issues, managing user setups, and ensuring smooth IT operations.

# EDUCATION

B.E. in Computer Science and Engineering

MIT Mysore, Visvesvaraya Technological University (VTU) Graduation: July 2025

# EXPERIENCE

Technical Support Coordinator – Hackathons & Placement Drives MIT Mysore | 2023 – 2025

* Provided on-site IT and technical support during multiple college hackathons and placement drives.
* Assisted participants with software installation, IDE setup, and basic troubleshooting of laptops and connectivity issues.
* Coordinated system and network setup (Wi-Fi, projectors, lab systems) to ensure smooth event operations.
* Supported placement drive activities by helping students with online test setups, login assistance, and resolving last- minute technical issues.
* Worked under time-sensitive conditions, demonstrating problem-solving, communication, and teamwork skills.

# PROJECTS

1. **Azure Virtual Machines & Connectivity**

* Set up multiple Ubuntu virtual machines on Azure and enabled communication across VNets.
* Carried out routine tasks such as system updates, monitoring, and basic troubleshooting for connectivity.

1. **Terraform-based Azure Deployment**

* Created simple Azure environments using Terraform for learning Infrastructure as Code (IaC).
* Demonstrated Infrastructure as Code (IaC) best practices, reducing deployment time from hours to minutes.

# TECHNICAL SKILLS

Operating Systems: Windows, Linux (Ubuntu)

Networking: TCP/IP, DNS, DHCP, VPN, IP Configuration, Ping/Traceroute

System Administration: User management, Active Directory basics, system troubleshooting, installation & upgrades

Cloud & Virtualization: Microsoft Azure, Virtual Machines, Remote Access Tools: Git, ServiceNow (basic ticketing workflow), MS Office

## CERTIFICATIONS

* AZ-900: Microsoft Azure Fundamentals – Microsoft
* Cisco Cybersecurity Essentials – Cisco
* CompTIA Security+ – (2025)

## INTERESTS & ACHIEVEMENTS

Capitan, College Football Team – Led the team to multiple zonal-level tournement victories, showcasing leadership, teamwork, and discipline.